



MARCO WARRANTY

Built to Last. Backed by Marco.

At Marco, we stand behind the quality, craftsmanship, and integrity of every product we make. Proudly American-made, our furniture is designed and manufactured to deliver years of dependable performance in real learning environments.

Ten-Year Limited Warranty

Marco warrants its products to the original purchaser to be free from defects in material and workmanship for a period of ten (10) years from the date of delivery, unless otherwise noted under *Exclusions & Exceptions*. During this period, Marco will, at its sole discretion, repair, replace, or issue credit (up to the original invoice amount) for any product determined to be defective under normal use and service.

Marco's obligation under this warranty is limited to the repair or replacement of the defective product. Labor, installation, and freight costs are not covered. This warranty does not extend to incidental or consequential damages, including but not limited to loss of use, personal property damage, or third-party claims.

While our warranty defines a ten-year term, ***Marco products are engineered for longevity—built to perform well beyond the warranty period.***

Exclusions & Exceptions

This warranty does not apply, and no other warranty applies to:

- Normal aging or wear, including fabric softening, stretching, or flattening
- Damage caused by misuse, neglect, or abnormal use
- Damage sustained during transit (see *Freight Damages or Shortage* under Terms & Conditions)
- Modifications or attachments not approved by Marco
- Fabrics or materials covered by a separate manufacturer's warranty
- Five (5) years on Sonik® Soft Seating
- One (1) year on movable or mechanical parts such as pneumatic lifts, casters, glides, drawer slides, and electrical components
- Soft seating foam and/or fabric is subject to stretching, softening and/or flattening as a result of normal use and/or aging
- One (1) year on whiteboard surfaces

Marco products are intended for indoor use only. Variations in color, grain, or texture inherent in natural materials such as laminates, paints, and plastics are normal characteristics—not defects.

For warranty service or questions, please contact Marco Customer Support at **1.888.627.2601** or visit <http://www.madebymarco.net>